



DATA PROTECTION DECLARATION

The protection of your personal data is very important to us. We therefore undertake to comply with the standards of protection when processing your personal data. With this data protection declaration, we are complying with our data protection information obligations.

PERSON RESPONSIBLE FOR DATA PROCESSING

You can reach us at the following contact details:

Watt Analytics GmbH
Diefenbachgasse 35/1/8
1150 Wien
office@watt-analytics.com
+43 1 239 46 13

Unseren Datenschutzbeauftragten erreichen Sie unter folgenden Kontaktdaten:

Watt Analytics GmbH
Thomas Hutterer-Tik / Datenschutzbeauftragter
Diefenbachgasse 35/1/8
1150 Wien
thomas.hutterer-tik@watt-analytics.com

DATA PROCESSED

We process your personal data that you provide to us or that are collected within the framework of the fulfillment of contractual obligations are generated by us. Only persons of legal age to use our website and mobile application and to create an account.

The provision of your personal data is necessary for the proper processing and settlement of the contracts concluded via our website. If you do not provide us with your personal data, we will in most cases be forced to cancel the conclusion of a contract with you.

be forced to refuse to enter a contract with you or. terminate an existing contract.

The data we process includes:

- Master data (e.g., name, academic degree/title, gender, for corporate client's company, commercial register)
- Contact data (e.g., telephone number, e-mail address)
- Consumption data (e.g., electricity consumption data, consumption period, type and number of meters, type and number of household appliances, billing data from electricity supplier)
- Billing data (e.g., billing details, bank/account data including SEPA direct debit authorization)
- Financial status (e.g., creditworthiness data)
- For corporate customers, financial data (e.g., UID number) and contact data of the contact person
- Log data when accessing and using our website (e.g., IP address, date, and time of access).

If we process additional personal data, we will inform you of the purpose and legal basis of the processing at the time of processing.



PURPOSES OF DATA PROCESSING

We will not use your personal data in a manner inconsistent with the purposes for which it was collected. This does not include the use of your personal data for statistical purposes that do not personal results.

We process your personal data for the following purposes on the following legal bases:

- ✓ **Within the scope of your declaration of consent (Art 6 para 1 lit a DSGVO):**
If you give us a declaration of consent to process your personal data, we will only process it for the specified purposes and to the agreed extent. You can revoke your consent at any time. Your revocation by sending an e-mail to office@watt-analytics.com. The revocation does not affect the lawfulness of the data processing until the revocation.
- ✓ **For the fulfilment of (pre-)contractual obligations (Art 6 para 1 lit b DSGVO):**
The processing of your personal data is necessary to carry out pre-contractual measures and/or to fulfil a contract concluded with you. The purposes of the data processing depend on the selected package. You can find details of this in our General Terms and Conditions.
- ✓ **To fulfil legal obligations (Art 6 para 1 lit c DSGVO):**
We are subject to legal obligations (for example due to the Trade Regulation Act), which may make it necessary to process your personal data.
- ✓ **For the protection of legitimate interests (Art 6 para 1 lit f DSGVO):**
We process your personal data based on our legitimate interest for the following purposes.
 - Marketing (incl. advertising) in connection with products and services
 - Ensuring stability and security
 - Improving our packages as well as our online presence

TRANSFER OF YOUR PERSONAL DATA TO THIRD PARTIES

We do not disclose your personal data to third parties unless such disclosure is permitted under the terms of the declaration of consent you have given us, is necessary for the fulfilment of (pre-)contractual or legal obligations or is justified to protect our legitimate interests.

If we pass on your personal data to third parties, we ensure that the protection of your personal data is maintained. We only pass on your personal data to the following recipients

- Third parties in accordance with the declaration of consent given by you
- Cooperating contractual and business partners as well as logistics and transport companies, and the processing banking institution.
- External service providers commissioned for order processing (e.g., web hosters, IT security specialists)
- Authorities and public bodies (e.g., tax authorities) if required by law.
- Auditors, legal representatives, insurance companies (in case of need)
- Courts, administrative authorities

We do not transfer your personal data to third countries or international organizations.

STORAGE PERIOD OF YOUR PERSONAL DATA

In principle, we store your personal data until the expiry of the retention periods required by tax law. If no contract is concluded and the user account is deleted, your personal data stored by us will be kept for a further



two months after deletion of the account to enable you to access your generated consumption values again after renewed registration. After two months of account deletion, your personal data will be deleted unless there are outstanding charges. Irrespective of the aforementioned storage period, it may be necessary for us to retain your personal data until the end of any legal proceedings

DATA SECURITY

We protect your personal data through current organizational and technical precautions. These precautions serve to protect against misuse, in particular unauthorized and unlawful access, etc. Despite our efforts, misuse cannot be completely ruled out. We accept no liability for errors in data transmission and/or misuse by third parties not caused by us.

USE OF COOKIES

We use cookies. These are small text files that are stored on your end device.

Cookies do not cause any harm. We use cookies to make our online presence user-friendly. The majority of the cookies used are deleted after the browser is closed. Only some cookies remain stored on your end device until you **DELETE** them.

By clicking on the cookie banner you agree to the use of cookies. This consent can be revoked at any time by deleting cookies from the end device and browser and adjusting the browser settings. You can prevent the storage of cookies in your browser settings by deactivating the storage and reading of cookie data.

However, this may lead to functionality restrictions.

USE OF WEB ANALYSIS TOOLS

We use functions of the web analysis service Google Analytics provided by Google LLC. of 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. Cookies are used for this purpose, which generate information about the use of our website and mobile application (e.g. online identifiers, internet protocol addresses and device identifiers). These are transmitted to Google's server in the USA and stored there.

By clicking on the confirmation button in the cookie banner, you agree to the use of cookies. This consent can be revoked at any time by deleting cookies from the end device and browser and adjusting the browser settings. Deactivating cookies may limit the functionality of our website. In addition, you can disable cookies by downloading and installing the browser

Add-on (<https://tools.google.com/dlpage/gaoptout?hl=de>) to deactivate Google Analytics.)

USE OF GOOGLE ADS

We use the Google Ads advertising system of Google LLC., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA, to show you advertising that is personalised to you. Personalised advertising helps us to improve the use of our online presence and the user experience. We use advertisements to finance our electricity consumption analyses, which are generally free of charge. We therefore use cookies in particular on the legal basis of our legitimate interest in advertising.

For more information on Google LLC's use of user information collected through personalised advertising, see <https://policies.google.com/privacy>

You can prevent personalized advertising by selecting this under

https://adssettings.google.com/anonymous?sig=ACiOTCiEmavMHJhTv6LF_CvOLvFgx_4_IUV1DleUXkLI XokEaA9UmlORpNOqHvuJvrTPwxc-4ArpADBGfWGGwXqlxeSufbMA250jirQRV-2-31csVy3ScTw&hl=de
deactivate.



USE OF PLUG-INS FROM FACEBOOK, GOOGLE+ AND TWITTER

We use social plug-ins from the networks Facebook, Google+ and Twitter, with

- Facebook by Facebook Inc, 1601 S California Ave, Palo Alto CA 94304, USA (overview of Facebook plug-ins at <https://developers.facebook.com/docs/plugins>);
- Google+ by Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA (overview of Google plug-ins at <https://developers.google.com/+/web/>); and
- Twitter by Twitter Inc, 1355 Market Street, Suite 900, San Francisco, CA 94103, USA (overview of Twitter plug-ins at <https://developer.twitter.com/en/docs/twitter-for-websites/overview.html>).

is operated. The plug-ins are recognizable by the respective social media button in the form of the respective logo.

To ensure the protection of your data on our website, the plug-ins remain deactivated when you call up our website. Data is therefore only transmitted to Facebook, Google and/or Twitter when you activate the plug-ins by clicking on them. If you are logged into a network, the visit to our website and mobile application can be directly assigned to your profile. If you wish to avoid such an assignment, you must log out of the respective network before clicking on the plug-in.

Further information can be found on the data protection pages of the networks

- Facebook: <https://www.facebook.com/policy.php>
- Google+: <https://policies.google.com/privacy?hl=de>
- Twitter: <https://twitter.com/de/privacy>

YOUR RIGHTS

You have the following rights

✓ **Right of access**

You have the right to ask us for information about your personal data processed by us.

✓ **Right to rectification**

You have the right to ask us to correct or complete the personal data we hold about you.

✓ **Right to erasure**

You have the right to request that we delete the personal data we hold about you.

✓ **Right to restriction of data processing**

You have the right to demand that we restrict the processing of your personal data.

✓ **Right to data portability**

You have the right to request that we transfer your personal data to the extent permitted by law.

✓ **Right to object**

If the processing of your personal data is not based on a legitimate interest on our part, you have the right to object to the processing of your personal data. In this case, we may further process your personal data only if we can demonstrate compelling grounds for the processing which override your interests, rights and freedoms, or if the processing is for the purpose of asserting, exercising or defending our legal claims.

RIGHT OF APPEAL

If you are of the opinion that we are violating data protection law in the processing of your personal data or are otherwise infringing your data protection rights in any way, we request that you contact us directly. In addition, you are free to complain to the relevant supervisory authority (for Austria: Austrian Data Protection Authority [Wickenburggasse 8-10, 1080 Vienna, +43 1 52 152-0, dsb@dsb.gv.at]).



Contact us to exercise your rights

Watt Analytics GmbH
Diefenbachgasse 35/1/8
1150 Vienna
office@watt-analytics.com
+43 670 208 80 21

To protect your rights, we may request proof of identity in the event of reasonable doubt about your identity. In addition, you may have a duty to cooperate

CHANGES TO THIS PRIVACY POLICY

We recommend that you review this privacy policy periodically as we may change it from time to time due to the evolution of our website and packages or changes in legal or regulatory requirements.