

## DATA PROTECTION DECLARATION

The protection of your personal data is very important to us. We therefore commit ourselves to the highest possible standards of protection when processing your personal data.

With this privacy policy, we comply with our data protection obligations.

## IN CHARGE FOR DATA PROCESSING

You can reach us under the following contact details:

Watt Analytics GmbH  
Hütteldorfer Straße 253A  
1140 Wien  
[office@watt-analytics.com](mailto:office@watt-analytics.com)  
+43 1 239 46 13

You can reach our data protection officer under the following contact details:

Watt Analytics GmbH  
Thomas Hutterer-Tik / Datenschutzbeauftragter  
Hütteldorfer Straße 253A  
1140 Wien  
[thomas.hutterer-tik@watt-analytics.com](mailto:thomas.hutterer-tik@watt-analytics.com)

## PROCESSED DATA

We process your personal data that you disclose to us or that we generate in the course of fulfilling contractual obligations. Only persons of legal age are allowed to use our website and mobile application and to create an account.

The provision of your personal information is required for the proper settlement and conclusion of contracts made through our website. If you do not provide or withdraw your personal data from us, in most cases we are forced to refuse to conclude a contract with you or to terminate an existing contract.

Data processed by us include:

- Master data (e.g. name, academic degree/title, gender, for corporate clients: Firmenbuchnummer)
- Contact information (e.g., telephone number, e-mail address)
- Consumption data (e.g. power consumption data, usage period, type and number of meters, type and number of household appliances, billing data from the electricity supplier)
- Billing data (e.g. invoice details, bank/account data including SEPA direct debit authorization)
- Financial status (e.g. credit data)
- For corporate clients, financial information (e.g. UID number) and contact details of the contact person
- Log data when accessing and using our website (e.g. IP address, date and time of access)

Should we also process further personal data, you will be informed about the purpose and the legal basis regarding the processing at the time of the data collection.

## PURPOSES OF DATA PROCESSING

We do not use your personal information in a manner inconsistent with our stated purpose. Except for this is the use for statistical purposes, which produce results that cannot be linked to an individual person or company.

We process your personal data for the following purposes based on the following legal foundations:

### **As part of your consent (art 6 par 1 lit a DSGVO):**

If you provide us with a declaration of consent to the processing of your personal data, we process them only for the specified specific purposes and to the extent agreed. The granted consent can be withdrawn at any time. You can send your cancellation by e-mail to [office@watt-analytics.com](mailto:office@watt-analytics.com). The revocation does not affect the lawfulness of the data processing until the revocation.

**☒ For fulfillment of (pre-) contractual obligations (art 6 par1 lit b DSGVO):**

The processing of your personal data is required to carry out pre-contractual measures and/or to fulfill a contract concluded with you. The purpose of the data processing depends in particular on the chosen package. Details can be found in our terms and conditions.

**☒ To fulfill legal obligations (art 6 par 1 lit c DSGVO):**

We are subject to legal obligations (for example, due to the Industrial Code) that may require you to process your personal information.

**☒ For the protection of legitimate interests (art 6 par 1 lit f DSGVO):**

We process your personal data based on our legitimate interests for the following purposes

- Marketing (including advertising) in the context of products and services
- Ensuring stability and safety
- Improvement of our packages as well as our online presence

### **TRANSFER OF YOUR PERSONAL DATA TO THIRD PARTIES**

We will not disclose your personal information to third parties unless such disclosure is permitted under your consent, required to perform (pre-) contractual or regulatory obligations, or justifiable to protect our legitimate interests.

When passing on your personal data to third parties, we ensure that the protection of your personal data is maintained. We only pass on your personal data to the following recipients

- Third parties in accordance with your consent
- co-operating contract and business partners as well as logistics or transport companies, and processing bank
- commissioned external service providers for order processing (eg web hosting, EDP security experts)
- if required by law, public authorities and authorities (e.g. tax authorities)
- Chartered Accountants, Legal Representatives, Insurance Companies (if required)
- Courts, administrative authorities

We do not transfer your personal information to third countries or to international organizations

### **STORAGE PERIOD OF YOUR PERSONAL DATA**

Basically, we store your personal data until expiry of the tax retention periods. If no contract is concluded and a deletion of the user account, your personal data stored by us will be kept for another two months after deletion of the account, to allow you after renewed registration, the renewed access to your generated consumption values. After two months have elapsed after deletion of the account, your personal data will be deleted, unless there are open fees. Regardless of the aforementioned retention period, it may be necessary for us to retain your personal data until the end of any legal dispute.

### **DATA SECURITY**

We protect your personal data through up-to-date organizational and technical precautions. These provisions serve in particular the protection against misuse, in particular unauthorized and unlawful access, etc.

However, despite our efforts, abuse cannot be completely ruled out. We assume no liability for errors caused by us in data transfers and/or misuse by third parties.

### **USE OF COOKIES**

We use cookies. These are small text files that are stored on your device. Cookies do no harm.

We use cookies to make our online presence user-friendly. Most of the cookies used are deleted after closing the browser. Only some cookies remain stored on your device until you delete them.

With a confirmation click in the cookie banner you agree to the use of cookies. This consent can be revoked at any time by deleting cookies from the device and browser and adjusting the browser settings. You can prevent the storage of cookies in your browser settings by deactivating the saving and reading of cookie data. However, this can lead to limitation of functionalities.

## USE OF WEB ANALYSIS TOOLS

We use features of Google Analytics' web analytics service by Google Analytics, 1600 Amphitheater Parkway, Mountain View, CA 94043, USA. For this purpose, cookies are used that generate information about the use of our website and mobile application (for example, online identifiers, Internet Protocol addresses and device identifiers). These are transmitted to the Google server in the USA and stored there.

By a confirmation click in the cookie banner you agree to the use of cookies. This consent can be revoked at any time by deleting cookies from the device and browser and adjusting the browser settings. Disabling cookies may limit the functionality of our website. You can also disable Google Analytics by downloading and installing the browser add-on

(<https://tools.google.com/dlpage/gaoptout?hl=en>).

## USING GOOGLE GOOGLE ADS

We use the Google Ads advertising system of Google LLC., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA, to show you personalized advertising. Personalized advertising helps us to improve the use of our online presence and user experience. With the help of advertising ads, we finance our electricity consumption analyzes, which are usually free of charge. We therefore use cookies based in particular on the legal basis of our legitimate interest in advertising.

Learn more about how Google LLC uses personal information collected through personalized advertising: <https://policies.google.com/privacy>.

You can prevent personalized advertising by disabling it at

[https://adssettings.google.com/anonymous?siq=ACi0TCiEmavMHJhTv6LF\\_CvOLvFqx\\_4\\_IUV1DleUXkLI\\_XokEaA9UmI0RpNOqHvuJvrTPwxc-4ArpADBGFwGGwXqIxeSufbMA25OjiRqRV-2-31csVy3ScTw&hl=en](https://adssettings.google.com/anonymous?siq=ACi0TCiEmavMHJhTv6LF_CvOLvFqx_4_IUV1DleUXkLI_XokEaA9UmI0RpNOqHvuJvrTPwxc-4ArpADBGFwGGwXqIxeSufbMA25OjiRqRV-2-31csVy3ScTw&hl=en).

## USAGE PLUG INS FROM FACEBOOK, GOOGLE + AND TWITTER

We use social plug-ins from the Facebook, Google+ and Twitter networks, in which

- Facebook is operated by Facebook Inc., 1601 S California Ave, Palo Alto CA 94304, USA (details about Facebook plug-ins under <https://developers.facebook.com/docs/plugins>);
- Google+ is operated by Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA (details about Google plug-ins under <https://developers.google.com/+web/>);
- Twitter is operated by Twitter Inc., 1355 Market Street, Suite 900, San Francisco, CA 94103, USA (details about Twitter Plug-ins under <https://developer.twitter.com/en/docs/twitter-for-websites/overview.html>)

The plug-ins are recognizable by the respective social media button in the form of the respective logo.

In order to ensure the protection of your data on our website, the plug-ins remain disabled when you visit our website. A data transfer to Facebook, Google and / or Twitter is therefore only when you activate the plug-ins by clicking. If you are logged in to a network, the visit to our website and mobile application can be directly assigned to your profile. If you want to avoid such an assignment, you must log out of the respective network before clicking on the plug-in.

For more information, see the privacy pages of the networks

- Facebook: <https://www.facebook.com/policy.php>
- Google+: <https://policies.google.com/privacy?hl=de>
- Twitter: <https://twitter.com/de/privacy>

## YOUR RIGHTS

You have the following rights

### **Right to information**

You have the right to demand information about your personal data processed by us.

### **Right to rectification**

You have the right to demand correction or completion of your personal data stored by us.

### **Right to deletion**

You have the right to demand the deletion of your personal data stored by us.

**Right to restriction of data processing**

You have the right to demand limitation of the processing of your personal data.

**Right to data portability**

You have the right to demand the transfer of your personal data within the scope of the law.

**Right to object**

If the processing of your personal data is not based on a legitimate interest on our part, you have the right to object to the processing of your personal data. In this case, we may only process your personal information widely if we can demonstrate compelling reasons for processing that outweigh your interests, rights and freedoms, or if the processing serves to assert, exercise and defend our rights.

**Right of appeal**

If you believe that we violate data protection laws when processing your personal data or otherwise breach your data protection claims in any way, we request that you contact us directly. In addition, you are free to contact the relevant supervisory authority (for Austria: Österreichische Datenschutzbehörde [Wickenburggasse 8-10, 1080 Wien, +43 1 52 152-0, dsb@dsb.gv.at]).

Contact us to exercise your rights

Watt Analytics GmbH  
Hütteldorfer Straße 253A  
1140 Wien  
office@watt-analytics.com  
+43 670 208 80 21

To protect your rights, we may require proof of your identity in the event of legitimate doubts about your identity. In addition, you may be required to cooperate.

**CHANGES TO THIS PRIVACY POLICY**

We encourage you to periodically retrieve this privacy statement as we may change it from time to time due to the evolution of our website and packages, or due to changes in government or regulatory requirements.